

Committee(s)	Dated:
Safer City Partnership	3 November 2017
Subject: Update on Draft Corporate Plan, 2018-23	Public
Report of: The Head of Corporate Strategy & Performance	For Information and discussion
Report author: Sufina Ahmad, Corporate Strategy Manager	

Summary

This paper provides the Safer City Partnership (SCP) Members with an update on progress with the development of the new Corporate Plan, including the consultation and engagement activities that have been organised between September and November 2017. SCP Members are also invited to provide feedback on the draft version of the Corporate Plan (see appendix A).

Recommendation

SCP Members are asked to note the report and offer their feedback on the draft Corporate Plan.

Main Report

Background

1. Members will be aware that the City of London Corporation (City Corporation) is in the process of refreshing the Corporate Plan for 2018-23. The new Corporate Plan will enable the City Corporation to drive departmental activities to deliver on corporate priorities and to optimise allocation of resources.
2. The draft presented as appendix A was devised by Kate Smith, Head of Corporate Strategy and Performance, in collaboration with officers and elected Members at the City Corporation. Between January and July 2017, elected Members had at least four opportunities to comment on various iterations of the Corporate Plan, through presentations at every Grand Committee, a series of informal briefings either for Chairmen and Deputy Chairmen only or open to all elected Members as part of the Member Induction / Refresh programme.
3. There was an additional briefing session in July 2017, after the Committee cycle finished, to comment on the proposed frozen draft, which now included pages 3 to 5 of the plan, which offers three or four points describing the City Corporation's approaches for each of the twelve outcomes. The Members present shared

practical advice on how to improve a couple of areas which were less compelling and urged targeted consultation prior to the plan being finalised.

Current Position

4. The Corporate Strategy and Performance Team are consulting on the draft Corporate Plan with officers from September 2017 until early November 2017. Officer engagement commenced at the Senior Leaders Forum on 6 September where the most senior 120 officers discussed the draft Corporate Plan and committed to using it within their departments to shape their business plans and provide a 'golden thread' through to appraisals.
5. The consultation is made up of 21 staff feedback events, with half taking place at non-Guildhall locations, the team's attendance at various other relevant meetings, such as the SCP, a staff survey online and monitoring a dedicated inbox set up specifically for the Corporate Plan. Feedback is also being gathered from a small number of external stakeholders through one-to-one meetings. To give Members a further opportunity to comment on the Corporate Plan a Members' Breakfast has been organised for 7 November.
6. Overall, during the consultation so far, Members and officers have welcomed the move from a plan describing what the City Corporation does to a plan that focuses on why and how it does what it does – our overarching purpose and competencies. The new format has also been well-received, although various themes are emerging as to the potential amendments that could be made to the draft, such as the need to emphasise clearly the City Corporation's commitment to delivering high-quality services, acknowledgement of our customers and stakeholders and the context that we will be operating in between 2018 and 2023.

Further engagement on the Corporate Plan

7. It is expected that there will be some changes resulting from the consultation and engagement outlined above, before it is submitted to Policy and Resources Committee in January 2018. A more extensive programme of Member engagement will then be held in preparation for presentation to the Court of Common Council in March 2018 alongside the 2018/19 Budget Report.
8. The aim of this consultation process is to ensure that the case for change that is outlined in the Corporate Plan is understandable and well-supported by the many and various parties that we will work with and for as we strive to achieve our goals.

Next steps

9. SCP Members are invited to provide their feedback on the Corporate Plan during today's meeting. Sufina Ahmad, Corporate Strategy Manager, will attend today's meeting and review the feedback received and consider the ways in which it could be used in the finalising of the Corporate Plan.

Appendices

- Appendix 1 – 1: Draft Corporate Plan

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